



CyberBlue Approved Service Providers

Select from a list of pre-approved service providers

The following service providers were selected with the input of the breach response work groups. Vendors were selected based on their knowledge and experience. The service providers below offer pre-breach services and transparent pricing.

*The list of Approved Service Providers is subject to updates or amendments and BCS will advise of any additions at Policy renewal, or in advance of any material changes. Please contact BCS as soon as practicable if you have questions or concern with any of the providers shown.

Service	Firm/Company	Contact Information
Notification Letters/Call Centers	Epiq	Randy Burkholder <i>Senior Vice President, Business Development</i> 777 Third Avenue, 12th Floor, New York, NY 10017 Office: +1 203.202.2671 Mobile: +1 646.267.8483 rburkholder@epiqglobal.com www.epiqglobal.com
	Experian	Michael Bruemmer <i>VP, Consumer Protection</i> 1501 S. Mopac Expressway, Suite 200, Austin, TX 78746 949.294.8886 michael.bruemmer@experian.com www.Experian.com/DataBreach
	IDExperts	Todd Hindman <i>Data Breach Response Services & Strategic Alliances</i> 512.712.2270 todd.hindman@idexpertscorp.com www.idexpertscorp.com Lincoln Center One 10300 SW Greenburg Road, Suite 570, Portland, OR 97223 971.242.4716
	Immersion/NPC	Larissa Crum 13710 Dunnings Hwy., Claysburg, PA 16625 814.207.4007
Credit Monitoring	AllClearID	Tom Gallo & Allen Burzen 823 Congress Avenue, Suite 300, Austin, TX 78701 1.877.441.3007 tom.gallo@allclearid.com allen.burzen@allclearid.com www.allclearid.com
	Epiq	Randy Burkholder <i>Senior Vice President, Business Development</i> 777 Third Avenue, 12th Floor, New York, NY 10017 Office: +1 203.202.2671 Mobile: +1 646.267.8483 rburkholder@epiqglobal.com www.epiqglobal.com
	Experian	Michael Bruemmer <i>VP, Consumer Protection</i> 1501 S. Mopac Expressway, Suite 200, Austin, TX 78746 949.294.8886 michael.bruemmer@experian.com www.Experian.com/DataBreach

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Credit Monitoring	IDExperts	Todd Hindman <i>Data Breach Response Services & Strategic Alliances</i> 512.712.2270 todd.hindman@idexpertscorp.com www.idexpertscorp.com Lincoln Center One 10300 SW Greenburg Road, Suite 570, Portland, OR 97223 971.242.4716
	TransUnion	Gillian Johnson 555 W. Adams, Chicago, IL 60661 312.985.3629 gjohnso@transunion.com
Forensic Investigation	Dell SecureWorks	Secureworks security specialist US: 1.877.838.7947 Global: +1.770.870.6343 www.secureworks.com
	Fire Eye/ Mandiant	Karen Kukoda 1440 McCarthy Blvd, Milpitas, CA 95035 408.321.6300 karen.kukoda@fireeye.com
	Ankura Consulting	Luke Tenery <i>Senior Managing Director</i> 1220 19th Street, NW, Suite 700, Washington, DC 20009 202.797.1111 luke.tenery@ankura.com
	Aon Stroz Friedberg	Jeffrey H. Jansen CPCU, ARM <i>Senior Vice President & Executive Director</i> 259 N. Radnor Chester Road, Suite 160, Radnor, PA 19087 215.255.1764 Mobile: 610.246.6033 jeff.jansen@aon.com Americas: +1 212.981.6540 EMEA: +44 20.7061.2200
	Verizon	Christopher Novak <i>Director, Verizon Threat Research Advisory Center (VTRAC) Investigative Response & Threat Intelligence</i> +1 914.574.2805 chris.novak@verizon.com INVESTIGATIVE RESPONSE HOTLINE NUMBERS: USA: +1 844.819.6071 Belgium: +32 (0)800.483.57 UK: +44 (0)800.376.2926
	Capitol Digital <i>Approved for (BCBS of Michigan)</i>	555 Capitol Mall, Suite 235 Sacramento, CA 95814 Phone: 855.839.9084 Fax : 916.449.2821
IBM X- Force <i>Approved for (US Able Mutual Insurance Company—BCBS of Arkansas)</i>	Ahmed Saleh IBM Corporation New Orchard Road, Armonk, NY 10504 1.877.426.6006 sec-int@us.ibm.com	
Optiv <i>Approved for (BCBS of Mississippi, BCBS of Michigan)</i>	Jake Plant <i>Project Manager</i> Office: 816.701.3326 Mobile: 405.513.0594 Jacob.Plant@optiv.com www.optiv.com Incident Response: 888.732.9407 info@optiv.com	

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Public Relations/Crisis Management BCS understands that you may seek guidance from a PR/Crisis Management based on regional or geographic preferences. We diligently endeavor to accommodate these preferences but require pre-approval of rates and information regarding experience and staffing levels prior to retention.	Blue Moon Consulting Group	Simon Barker <i>Managing Partner</i> +1 415.316.0075 info@bluemoonconsultinggroup.com
	Finn Partners <i>Approved for (BCBS of Michigan)</i>	Peter Finn <i>Founding Managing Partner</i> 301 E. 57th Street, New York, NY 10022 212.593.6428 peter@finnpartners.com
	Truscott Rossman <i>Approved for (BCBS of Michigan)</i>	Sara Wurfel, APR 124 W. Allegan St., Suite 800, Lansing, MI 48933 Phone: 517.487.9320 or 517.599.3470 Fax: 517-487-5080 swurfel@truscottrossman.com
Privacy Breach Attorneys	BakerHostetler	Theodore J. Kobus III <i>Partner</i> 45 Rockefeller Plaza, New York, NY 10111-0100 +1 212.271.1504 tkobus@bakerlaw.com
	Mullen Coughlin	John Mullen <i>Managing Partner</i> 1275 Drummers Lane, Suite 302, Wayne, PA 19342 267.930.4778 jmullen@mullen.law www.mullen.law
	Hogan Lovells	Marcy Wilder <i>Partner</i> 555 Thirteenth Street, NW, Washington, DC 20004 Phone: +1 202.637.5600 Direct: +1 202.637.5729 Fax: +1 202.637.5910 marcy.wilder@hoganlovells.com www.hldataprotection.com
	Hunton Andrews Kurth	Lisa J. Sotto 200 Park Avenue, 52nd Floor, New York, NY 10166 212.309.1223 LSotto@hunton.com www.huntonprivacyblog.com
	Lathrop & Gage	Tedrick A. Housh III, CIPP/US, CIPP/E 10851 Mastin Blvd, Building 82, Suite 1000, Overland Park, KS 66210-1669 Phone: 816.460.5642 Fax: 816.292.2001 thoush@lathropgage.com www.lathropgage.com
	Alston & Bird <i>Approved for (BCBS Association)</i>	Kimberly Peretti, CISSP 950 F Street, NW, Washington, DC 20004 202.239.3720
	Legal	Counsel can be mutual choice with BCS final consent <i>(Litigation Defense Firm and/or Regulatory)</i>